

Welwyn Hatfield

Hertfordshire

NHS
East and North Hertfordshire
Clinical Commissioning Group

During 2014/15, the nine practices in the Welwyn Hatfield locality led a number of projects to improve the health and wellbeing of their patients including:

- Supporting patients with dementia** – The practices in Welwyn and Hatfield aim to make Welwyn Hatfield a Dementia-friendly locality. GPs will be commissioning the Alzheimer's Society to provide a dementia support service whereby GPs can refer patients and their carers to a dementia support worker. Each worker will spend one day a week in each GP surgery to support the person with dementia and their carer, including signposting to other health and social care professionals to co-ordinate their care.



- Developing the New QEII Hospital** – Over the past year, locality GPs in Welwyn Hatfield have also been closely involved in the design of treatment pathways at the New QEII Hospital. The new facility is on schedule to open in late spring 2015. More information on the New QEII Hospital can be found on page 63.
- Walking for health** – The Welwyn Hatfield locality has also provided funding for the Hertfordshire Health Walks scheme to help people get more physically active if they are new to exercise or perhaps are recovering from a period of ill health.



Welwyn Hatfield Health and Wellbeing Partnership Priorities:

- Reducing social isolation and maximising community inclusion.
- Maintaining a healthy weight in both children and adults.
- Increasing the levels of physical activity of our residents.
- Complying with our statutory [health protection] duties and using our discretionary powers in a targeted way to protect public health.
- We have a long term vision that Welwyn Hatfield will become a "Healthy Food" borough meaning we will have a clear approach to healthy and safe food provision across the borough, taking into account food safety, supply, support to businesses and enforcement when necessary.
- Mental health, which includes our commitment to becoming a dementia friendly organisation.

Hoarding and cluttering pilot

Since the early public health Acts the council has a duty to deal with "filthy and verminous premises". Not a very helpful 21st century term! Having recognised a hidden issue of "hoarding and cluttering" in houses and the recognised links with mental health, a project team developed a workable protocol. Compulsive hoarding is highly complex and requires a collaborative and integrated approach. This protocol aims to ensure there is meaningful coordinated multi-agency partnership working with people who experience hoarding issues. The protocol aims to facilitate positive and sustainable outcomes and reduce duplication of work by overlapping agencies and not just a heavy handed "clean it up legalistic approach by the council". Key partners include Welwyn Hatfield Borough Council, Welwyn Hatfield Community Housing Trust, Hertfordshire Fire and Rescue Service, Hertfordshire Police, Care4freedom and Hertfordshire Community NHS Trust.