



# Future steps

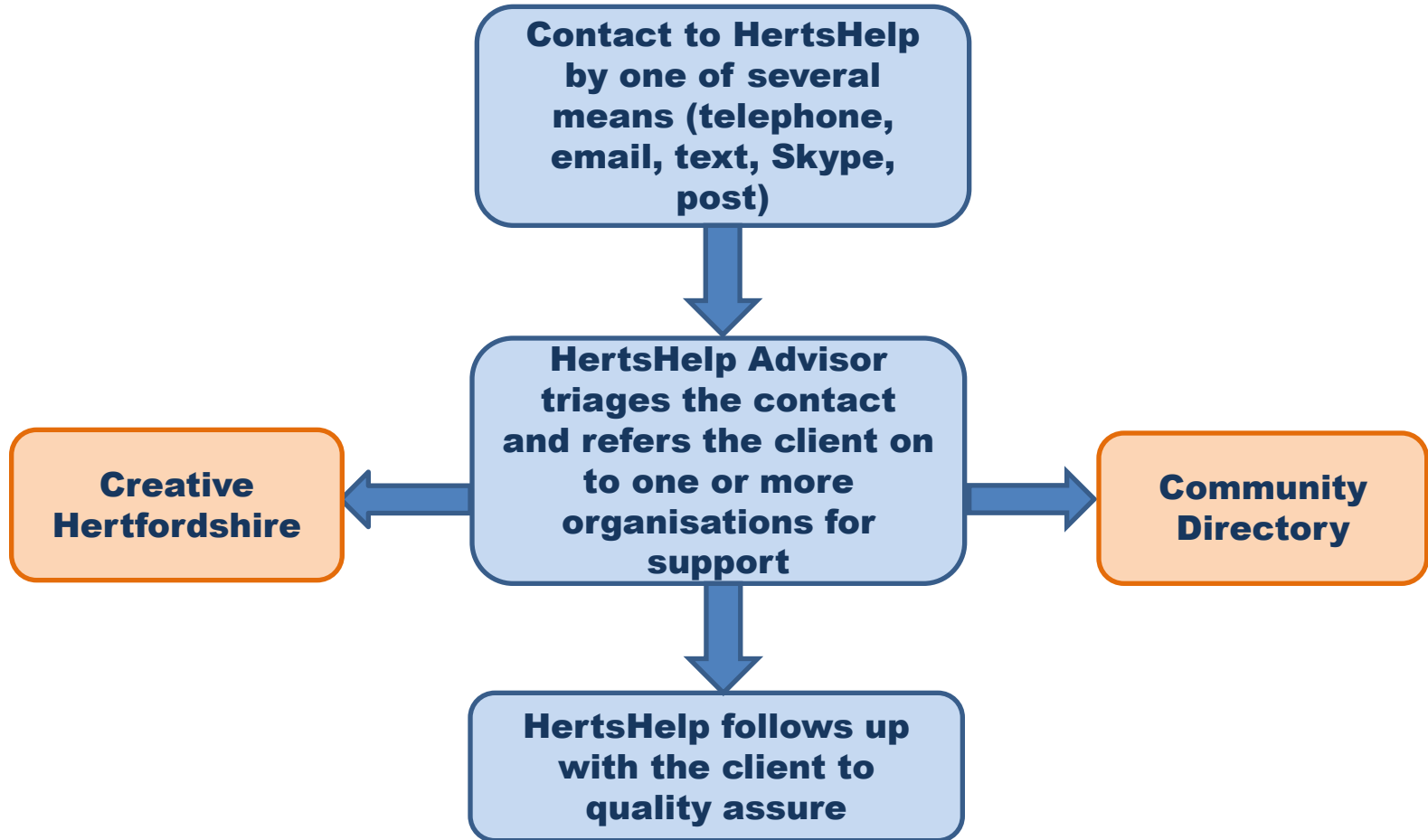
HertsHelp  
makes getting  
the right  
support  
easy in  
Hertfordshire.



# The HertsHelp model

- One access point set up to ensure that people in Hertfordshire had access to easy to find and helpful information.
- No wrong door approach
- Key health and wellbeing outcomes in relation to:
  - Reducing loneliness
  - Supporting carers
  - Helping people to stay safe at home
  - Involvement in local communities
  - Improving physical and mental health

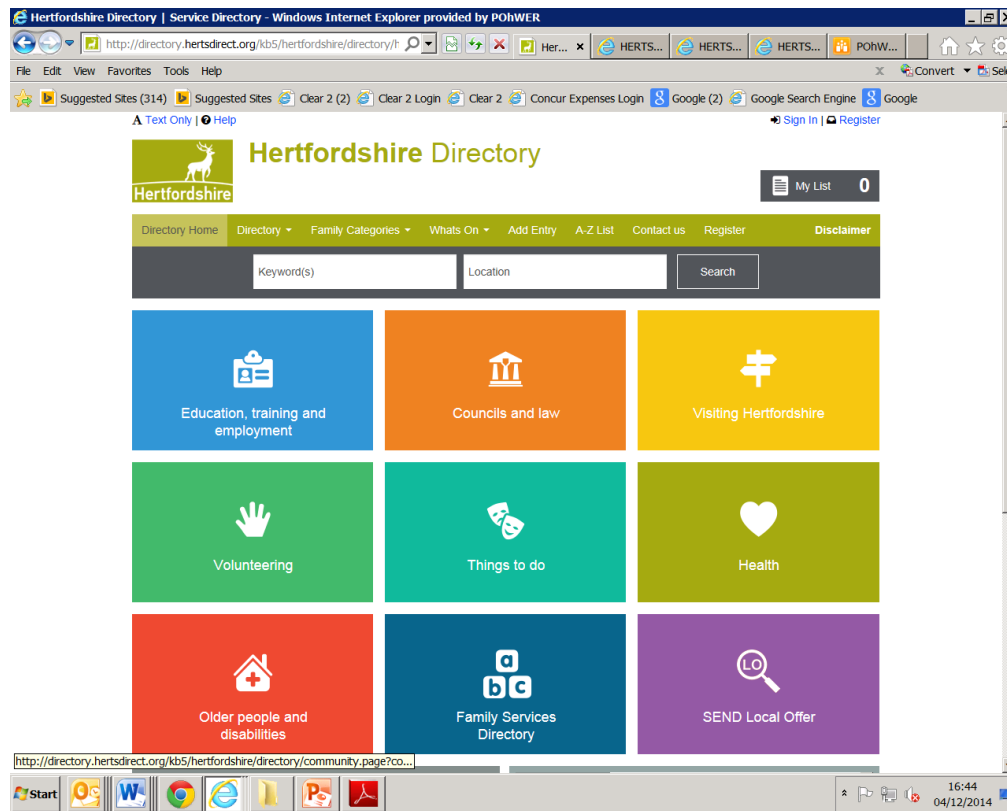
# Referral pathway



# Next steps

Make sure your service or organisation is uploaded on the Hertfordshire Community Directory

<http://www.hertsdirect.org/directory>



# Top tips

- Remember to keep your organisation or service's details up-to-date
- Make sure your entry is registered with an email address and then you will get regular prompts to remind you to do this
- When you are adding your entry, think about what keywords people will be using to find your entry and make sure they are included in the title or description you use
- Make sure your entry is located in the right part of the Directory, you can upload it to more than one category
- Make sure you add into your entry the different areas of the county that your service delivers to and include the address where you are based if possible
- You can also use the 'What's on' feature on Herts Direct to upload information about a one-off event you are hosting

# Popular searches

**Culture**

**Dance**

**Art Class**

**Drama**

**Adult education**

**Music**

**Painter**

**Singing**

Art

**Support groups**

**Disability**

**Community Group**

**Autism**

**Women**

**Bereavement**

# Contacting HertsHelp

Telephone **0300 123 4044**

Email **info@hertshelp.net**

Fax on **0300 456 2365**

Post at **HertsHelp**, Hertlands House, Primett Road, Stevenage, Hertfordshire, SG1 3EE

- ✓ Skype - HertsHelp
- ✓ Minicom on 0300 456 2364
- ✓ Text HertsHelp to 81025
- ✓ Interpretation services
- ✓ BSL
- ✓ Makaton
- ✓ Communication toolkits



Easy to read

